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Diploma Course in Consumer Protection Laws Examination, 2010
CONSUMER MOVEMENT AND CONSUMERISM (Paper – I)

Time: 3 Hours

Max. Marks: 100

Instructions : 1) Answer **any five** questions.
2) **All** questions carry **equal** marks.

1. Discuss the contribution of International Consumer Movement in the Consumer Movement at national level.
2. “Consumer Rights can be protected if the consumer groups and organisations properly agitate and resist in the interest of consumers”. Support your views.
3. Where we fail in educating consumers ? Suggest your views for improvising the consumer awareness about their rights and duties.
4. “Media can only stop at the threshold the unfair and misleading practices in trade marketing and advertising”. Comment.
5. “Social justice can be achieved as laid down in the Constitution only if the traders and producers play fairly in the market for the potential consumers.” Comment with reference to Art.19 and 21 of the Constitution of India and support with decided cases.
6. “Sustainable development can only balance the healthy life and comfort for human beings”. Explain with reference to Environmental Protection Act, 1986.
7. “Consumer rights are nothing but the demand for the Human Rights”. Elucidate the statement with some supporting illustrations.
8. Write short notes on **any two** of the following :
 - a) Consumer Sovereignty
 - b) U.N. Guidelines for Consumer Protection
 - c) Consumer Rights for Legal Services.
 - d) Consumer Rights and Post Independence Scenario in India.
9. Public utility services laws in India requires a reformation in this era of liberalization, in the interest of consumers. Give your suggestions how and where these reformations are required with suitable examples.



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Diploma Course in Consumer Protection Laws Examination, 2010
Paper – II
CONSUMER PROTECTION ACT, 1986

Time : 3 Hours

Max. Marks : 100

Instructions : 1) All questions carry equal marks.
2) Answer any 5 questions.

1. Explain the terms 'Consumer' and 'Service' under the Consumer Protection Act, 1986. Give suitable illustrations.
2. Discuss the territorial, pecuniary and appellate jurisdiction of the various consumer forums under the Act.
3. Discuss the concepts of 'Unfair Trade Practices' and 'Restrictive Trade Practices' under the Act.
4. Explain the provisions in respect of filing a complaint before the restrict forum.
5. Discuss the nature of a complaint to be filed under the Act, fees to be paid and the role of a lawyer, under the Act.
6. State whether the following amount to deficiency in service or defect in goods under the Act.
 - a) Mr. Brown had applied for electricity connection to the Electricity Board. However the power supply was net provided to him ?
 - b) Mr. Black was allotted a Maruti car and after delay in delivery of the car the dealer called upon to pay further amount due to price increase.

P.T.O.



- c) Mr. X did not receive a registered letter sent to him. It was not delivered by the post office.
 - d) A milk company selling Parag milk packets of 500 ml, actually delivered only 400 ml through its retailer.
7. Discuss the composition and functions of the Central Consumer Protection Council.
8. Write short notes on **any two** :
- a) Period of limitation of filing complaint
 - b) Goods purchased for commercial purpose
 - c) Caveat Emptor
 - d) Penalties under the Act.
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Diploma Course in Consumer Protection Laws Examination, 2010
CONSUMER PROTECTION LEGISLATIONS
(Paper – III)

Time : 3 Hours

Max. Marks : 100

Instructions : a) Attempt any five questions.
b) All questions carry equal marks.

1. What are the salient features of the Drugs and Cosmetics Act, 1954 ?
2. Discuss the provisions regarding prevention of food adulteration under Prevention of Food Adulteration Act, 1954.
3. Discuss the provisions regarding maintaining the standard of Weights and Measures under the Standards of Weights and Measures Act, 1976.
4. Distinguish between a contract of Indemnity and contract of Guarantee under the Indian Contract Act, 1872.
5. Define unpaid seller. What are his rights under the Sale of Goods Act, 1930 ?
6. Define a Cheque. How does it differ from a bill of exchange under Negotiable Instrument Act, 1881 ?
7. Discuss the powers and functions of MRTP Commission under MRTP Act.
8. Write short notes regarding Indian Penal Code, 1860.
 - a) Offence of Fraud
 - b) Offence of Cheating.
9. Write notes of the following :
 - a) Admissibility of Documentary and Oral Evidences
 - b) Share or interest not liable to attachment under Maharashtra Co-operative Societies Act, 1961
 - c) Dispute under Maharashtra Co-operative Societies Act, 1961.
 - d) Mischief and Trespass under IPC, 1860.

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