M. Com. Course (2019 Pattern) Semester: I

Group – H (Advanced Marketing) Subject Title- Marketing Techniques

Course Code -: 117-I

Objectives of the course

- 1. To expose the students to various approaches to the study of marketing
- 2. To create awareness about environmental factors which are affecting marketing environment
- 3. To provide in-depth knowledge about marketing mix
- 4. To acquaint students with the importance of public relation in the field marketing
- 5. To help students understand stake-holders role in marketing mix

Depth of the program – Detailed Knowledge Objective of the Program

- a. To equip and train Post Graduate students to accept the challenges in the field of marketing by providing opportunities to study and analyze advanced marketing techniques.
- b. To develop students' independent logical thinking and facilitate personality development.
- c. To prepare the students for seeking suitable careers in the field of marketing.
- d. To impart the knowledge about how to collect the data and interpret it.
- e. To develop among students Communication and Analytical skills

| Unit No | Unit Title | Contents | Purpose Skills to be developed |
|------------|--|--|---|
| 01 | Marketing Introduction & Marketing Environment | Marketing: Meaning, Definition, Elements, Objectives, Importance, Advantages and limitations, Evolution and Scope Approaches to the study of Marketing Marketing Environment: Meaning and Definition, Internal and external Environmental factors influencing the marketing environment | To impart the students about Marketing & marketing environment |
| 02 | Product Mix and Price Mix | Marketing Mix: Meaning, Definition, Elements, Product Mix: | To impart to the students about Product mix and place mix techniques. |
| | | Concept of Product, Product Lines, Product line length, depth, width. Product Mix Width. Product Simplification diversification and elimination Product Management: New product development and Product Life Cycle Brand Management: concept definition and history ofbrand/branding Brand Creation, Rebranding, Brand Positioning, Brand Equity Brand Contract, Brand Factory Labelling: Meaning and importance Price Mix: Price—Meaning, Definition and Elements of price mix. Need, importance and objectives of pricing. Factors influencing pricing. Various Pricing Strategies. | |
| 03 | Place Mix and Promotion Mix | Place – Types of Distribution Channels , Advantages & Limitations, factors affecting selection of channel. Promotion Mix : Meaning, Elements of Promotion Mix, | To impart to the students about place mix and promotion mix technique |

| 04 | Public Relations, People Process and Physical Evidence | Advertising — Concept, Classification, functions , benefits of advertising, Economic, Social & ethical issues, evaluating advertising effectiveness, Recent trends in advertising, Personal Selling — concept and importance, theories of selling, process of personal selling. Selling Methods, Limitations of personal selling. Publicity: Meaning, difference between advertising and publicity Sales Promotion: Meaning, Objectives and importance. Tools or techniques, Evaluation of sales promotion. Public Relations— Concept, History, Tools of public relations, Role of Public Relation Officer E- Marketing Promotion — E mails, different types of Web advertising, blog spots, Online Sponsorships. Social Media Marketing, People, Process and Physical Evidence People as a part of Marketing Mix, customer interaction, customer service Process as part of the Marketing Mix, | To impart the students to develop public relation skill in marketing |
|----|--|---|--|
| | | service Process as part of the Marketing Mix, Physical evidence/ Packaging | |