M.Com Part II Semester – III
Special Elective Subject - Group F (Business Administration)
Subject Name: - Organizational Behaviour
Course code: - 214-I

Unit No.	Unit Title	Contents	Purpose skills to be developed
1	**Introduction to Organizational Behaviour**	1.1 Definition and Objectives of Organizational Behaviour. 1.2 Conceptual Study of Organizational Behaviour. 1.3 Role of Information Technology in Organization. 1.4 Impact of Globalization on Organizational Behavior 1.5 Five Model of Organizational Behavior	▪ To understand the meaning, definition and concepts of OB and get the knowledge about the study and diamemsions of OB ▪ To understand the well acquainted organizational environment - technology and structure, network organizations, and global impact on OB.
2	**Organizational Designs , Culture Personality & Attitudes**	2.1 Horizontal Network and Virtual Designs. 2.2 Definition and Characteristics of Organizational Culture. 2.3 Creating and Maintaining Culture. 2.4 Meaning of Personality, Attributes of Personality study, Jigsaw reading, Practical based learning 2.5 Dimensions of Attitude, Attitude Change 2.6 Job Satisfaction, Outcomes of Job Satisfaction	▪ To understand Networks and designs followed in OB ▪ To know the detail knowledge about Organizational Culture To understand the well acquainted with the concept Personality and its dimensions. ▪ To understand Concept, Changes ▪ and Outcomes from Job Satisfaction

3	**Motivational processes & Emotional Intelligence**	3.1 Meaning of Motivation, Types of Motives motivational Process, 3.2 Vroom's Expectancy Theory of motivation 3.3 Emotional Intelligence- meaning, Characteristics 3.4 Importance of Emotional Intelligence in the Workplace	▪ To understand the meaning and Types of Motives ▪ To make the students know about the theory of Vroom's Expectancy ▪ To be understand the Concept and characteristics of Emotional Intelligence ▪ To be well acquainted with Emotional intelligence in the Workplace
4	**Stress And Conflict,** **Groups & Teams**	4.1 Meaning & Causes of Stress, The Effects of Stress 4.2 Managing Stress 4.3 Concept of Conflict, Types of conclit ,Work-life Balance. Extra Organizational, Organizational Group and Individual 4.4 **Concept of Groups, Types of Groups** 4.5 Concept of Team, Types of Teams and Team Building 4.6 Aspects of cross functional team	▪ To understand the meaning and Causes of Stress ▪ Get detail knowledge about the Conflict ▪ To be understand Concept and Types of Group and Team building