## Revised syllabus (2019 Pattern) B.Com. Degree course (CBCS) Syllabus for

## Third Year B. Com Semester - VI

Subject Name: - 306K-III: Insurance, Transport and Tourism -III(II)

Subject Code: - 306K-III

## **306K-III: Insurance, Transport and Tourism-III(II)**

Unit No.	Unit Title	Contents
5	Tour	Tour Package
	Package	5.1 Meaning of Tour Package
		5.2 Significances of Tour Package
		5.3 Types of Tour Packages
		5.4 Components of Tour Package
		5.5 Factor Affecting the Tour Package Formulation
		5.6 Tour Package Design and Selection Process
6	Tour	Tour marketing
	marketing	6.1 Tour brochure
		6.2 Market segmentation and target market
		6.3Tourist buying behavior and the role of tour
		operators
		6.4 Image, branding and positioning
		6.5 Distribution system
		6.6 Career in tour marketing
7	Pre-tour	Pre-tour Preparations
	Preparations	7.1 Tour booking and administration
	_	7.2 Travel documents
		7.3 Tour manager briefing
		7.4Pre-departure meeting
8	Managing	Managing the Tour
	the Tour	8.1 Arrival procedures
		8.2 Handling emergencies
		8.3 Post-tour activities
		8.4 Tour guiding
		8.5 Need of quality and customer satisfaction